



Worldspan Ticketing Training JUL 2015

1. **Fare (4F)**
2. **E-pricing (\$P)**
3. **Itinerary Pricing (4P)**
4. **Agent Assist Pricing**
5. **Electronic Ticketing**
6. **Rate Desk Pricing (4/R)**
7. **Ticket Record Modification (4/@R)**
8. **Case : Validating Carrier (4P*#CXX)**
9. **Case : Securate Rate (Private Fare)**
10. **Case : Normal Fare with multiple Passenger Type Code**
11. **Ticket Record**
12. **Case : Net Ticket with Multiple PTC (Multiple Ticket Record)**
13. **Case : Multiple Discount on Net Ticket**
14. **Ticket Reissue**
15. **E-Ticket Record**
16. **E-Ticket Revalidation**
17. **Document History**
18. **Other Useful Functions**

Combination of Ticket Issuing Option

E-ticket : EZEL#CCX#K7#\$MS/INVAGT.....

E-ticket (with interface to accounting system) : EZELI#CCX#K7#\$MS/INVAGT.....

NAME	CARRIER	COMMISSION	FORM OF PAYMENT (CASH / CREDIT CARD / INVAGT)	NET FARE (Fare + Q + Tax)	TOUR CODE (max 14 characters)	ENDORSEMENT BOX (max. 148 char.)
#N	#C	#K / 5-CM	##\$ / 5\$	#NN	#IT / 5-IT	#ER / 5-ER
#N1.1	#CCX	Normal Comm #K7	Invoice Agency #\$MS/INVAGT	#NN10000	#ITHKG120020	#ERSUBJ TO REFUND CHG
#N1.1 /2.1		#K3.33	Cash (e.g for carrier HU, FJ) #\$CA	#NN999.01	IT Fare #ITHKG120020@IT	Carrier Override #ERTK-
		Net Comm #KN7	Credit Card #\$CCVI0123456789012345P1019		BT Fare #ITHKG120020@BT	
		Net no Comm #KNO	Credit Card with Manual Approval Code #\$CCVI00123456789012345P1019*Z111111		BT/IT no tourcode #IT.@IT	
			Multiple Form of Payment #\$CCVI0123456789012345P1019-8000/MS/INVAGT-1000			
			Multiple Form of Payment - CX EMD #\$GR160EMD-1000/MS/INVAGT-2000			
			Credit Card with Net Remit and Selling Fare #\$CCVI4509361008710570P1019#NN2387#Z-/2537			
			Reissue (Uneven Exchange by Ticket) #\$MS/INVAGT*IET1601234567890X*1234/OIHKG10OCT131330250/O\$AN			
			Reissue (Uneven Exchange by Ticket with 1st Issue Ticket Information) #\$MS/INVAGT*IET1601234567890X*1234/ODT16032456789012X /OIHKG10OCT131330250/O\$AN			
			Reissue with Conjunction Ticket (Uneven Exchange by Ticket) #\$MS/INVAGT*IET1601234567890X*1234-891/OIHKG10OCT131330250 /O\$AN			
			Reissue (Even Exchange by Ticket, No Additional Charge) #\$MS/INVAGT*EET1601234567891X*1234/OIHKG10OCT131330250/O\$AN			

FARES DISPLAY (4F)

- Basic entry (normal and excursion fares) **4FHKGLON**
- Specific Currency **4FLAXHKG@HKD**
- Seasonal **4FHKGSYD/S30JUN**
- Leave date **4FHKGTYO/L12SEP**
- Leave and return date **4FHKGTYO/L3MAY/R13MAY**
- Specific Airlines (maximum 5) **4FHKGLON-CX-VS**
- Specific class **4FHKGSEL-CX#B**
- Fare in NUC's **4FHKGAMS@N-KL**
- Specific airline fares in specific currency **4FLAXNYC@HKD-AA**

- Multiple passengers type code (maximum 5)
 HELP PTCCODES1 and PTCCODES2 to look for code explanation
 - Companion **4FHKGLHR CMP - BA**
 - Labour **4FHKGJKT LBR - CX**
 - Seaman **4FSINBOM SEA - 9W**
 - Student **4FHKGLON STU - CX**
 - Senior Citizen **4FYVRLON SRC - BA**
 - Group Inclusive Tour **4FHKGKUL GIT - MH**
 - Visit Another Country **4FLAXMIA VAC - AA**

- Fare type code
 HELP FTC to look for code explanation
 - Round the World **4FHKGHKG RW - CX**
 - Circle Trip **4FHKGHKG CT - CX**
 - Group **4FHKGSIN GP - UA**
 - Inclusive Tour **4FLHRCDG IT - AF**
 - Private Fare **4FHKGLHR SR - LX**
 - Private Fare with Account Code **4FHKGLHR SR - AF/@@W10001**
 - Private Fare with Passenger Type Code **4FHKGSUB SR / LBR - CX**
 - Star Alliance Fare & Discount Product **4FQMXQMY SR - LH**
 - Public and Private Fare **4FHKGLON SRA - CX**

- Historical Fare **4FHKGLON 01JAN15 01FEB15-CX**
 (ticket date) (travel date)

4F DISPLAY OVERVIEW

4FLONYVR

(a) ** MONEYSAVER FARES ** LOADED 27APR 02:10EDT/27APR 06:10GMT

(b) LONYVR NLX FARES FOR TRVL 27APR99 AND TKTG 27APR

ADD TAXES

(c)	(d)	(e)	(f)	(g)	(h)	(i)	(j)	(k)	(l)
LN	A/L	F.B.C.	GBP	OW	RT	EFF	LTK	AP	MIN/MAX
1	2T *	XLSS			305.00	9MAR99	14MAY99	##	- / 14
2	2T *	XHSS			320.00	9MAR99	14MAY99	##	- / 14
3	CP	VLXABUK			390.00	15MAY99	-	##@	7@ 1M@
4	AC #	BLXCDA1			390.00	21APR99	-	21	7/ 1M
5	BA	MLXABUK			390.00	31OCT00	-	##@	7@ 1M@
6	BA	VLXABUK			390.00	14MAY99	30OCT00	##@	7@ 1M@
7	NW	QLXGOGO7			399.00	16APR99	28APR99	-	SUN/ 1M

Explanation:

- (a) Fares Display Header Line
- (b) City Pair, Fare Type, Normal And Excursion Fares, Travel Date (assumes today's date if no date specified) and Ticketing Date (assumes today's date)
- (c) Line Number
- (d) Airline Code
- (e) Fare Basis Code - Maximum of 8-Characters
- (f) Currency (Country of Origin)
- (g) Trip Indicator - OW = One Way and Fare Amount
- (h) Trip Indicator - RT = Round Trip and Fare Amount
- (i) Travel Effective - The First Date To Begin Travel
- (j) Last Ticketing Date - Last Date Ticketing/Sale Of Fare Is Permitted
- (k) Advance Purchase Requirements
- (l) Minimum and Maximum Stay Requirements

Symbols:

<u>Where in Display:</u>	<u>Indicates:</u>
* Preceding the Fare Basis Code	Fare inhibited from auto pricing
# Preceding the Fare Basis Code	Blackout dates exist - refer to rule for dates travel is not permitted.
## In 'AP'-column	Refer to rule for details
@ In 'AP'- or 'Min/Max'-column	Rules vary depending on travel date
* Between 'Dates Discontinue'- and 'First/Last Ticket date'-column (Only in an Airline Specific Display)	Travel Completion sates exist on this fare
E Preceding the Fare Basis Code	Electronic Ticket is required for this fare
R Preceding the Fare Basis Code	Indicates more than two restrictions, including Electronic Restrictions – Blackout Dates apply – fare will not Autoprice – Fare filed in private tariff – ATPCO Category 1.

CONTINUATION/OPTION ENTRIES**HELP 4FOPT**

- Last fares display **4F***
- Last fares display multiple airlines **4F*-DL-LH**
- Change fare types **4F*ML/GV**
- Change fare types and multiple airlines **4F*NL/EX-UA-AA**
- By booking class **4F*EX-AA#H**
- All fares types **4F*ALL**
- Redisplay money saver fares **4F*A**
- IATA published fare **4F*-YY**
- Change departure city **4F@DBOS**
- Change arrival city **4F@AJNB**
- Reverse city pair **4F*R**
- Redisplay fares in Specific currency **4F*@HKD**

BOOKING CLASS EXCEPTION TABLE**HELP 4F.B**

- Booking codes from Fare display line 1 **4F.B1**
- With Interline Carrier **4F.B1-LX**
- With several Interline Carriers **4F.B1-BA-AY-IB**

RULES FROM FARES DISPLAYS**HELP RULES**

- Fare Mini-Rule (from line number) **4F.R2**
- Redisplay fare rule **4F.R***
- Display Automated Rules for All categories **4F.R1#ALL**
- Display specific categories (max. of 5 options) **4F.R1#DAY/PEN/ADV**
- Date related rules **4F.R3#DAT**
- Show Routing (from line number) **4FR3**
- Show Transfer Rule (from line number) **4FT2**
- Show Stopover Rule (from line number) **4FS6**
- Show Combinability Rule (from line number) **4FC3**
- Rules for specific airline/fare basis **4FCVGLAX*BE14VIP-CO#ADV/PEN**

MILEAGE CALCULATION**HELP 4F/**

- MULTIPLE CITIES **4F/IAHHNLTYOHKG**
- SURFACE SEGMENT **4F/HKGNRTMSP@JFKBOS**
- BASIC SECTOR MILEAGE **4F/S1-3**

EXCHANGE RATES / CURRENCY CONVERSION**HELP 4C***

- Rate of exchange to local currency **4C*HKD**
- Convert currency to NUC **4C*R/HKD2052**
- Convert NUC to currency **4C*R/320.30/GBP**
- View IATA rate of exchange **4C*JPY/R**
- Between two countries **4C*DE#GB**
- Convert foreign currency to local **4C@GBP/100**
- Convert one foreign currency to another **4C@SGD/199#HK**
- Tax conversion **4C@T20/EUR**

DATE CALCULATOR**HELP 4F.CD**

- Advance purchase **4F.CD02APR/A120**
- Maximum stay **4F.CD01DEC/ /60**
- Minimum stay **4F.CD07FEB/14**
- Days (minimum/maximum) **4F.CD10APR/14/45**
- Month **4F.CD25FEB/1M/2M**
- Number of Days **4F.CD01FEB12/01JUL12**

- Search for **LOW FARE** alternatives for a domestic and / or international trip.
- Adding the @ key to the \$P entry and optional entries will ensure Worldspan checks last seat availability for AccessPlus airlines.

EXPLANATION	ENTRY
Basic Entry	\$P 04SEP HKGZRH / R21SEP
Direct & Nonstop Flights	\$P 04SEP HKGZRH / R21SEP#D
Specific Airline	\$P 04SEP HKGZRH / R21SEP #/ALX*
Two Seats	\$P 04SEP HKGZRH / R21SEP #P2
Adult and Child	\$P 04SEP HKGZRH / R21SEP #P2ADT/1CNN
Adult & Child, Price Break Down	\$P 04SEP HKGZRH / R21SEP #PADT/CNN #/\$
Surface Sector (Open Jaw)	\$P 04SEP HKGZRH / R29SEPFRAHKG
Combined with Private fare	\$P 04SEP HKGZRH / R21SEP #/ALX #FSR
Specific Cabin (F / C / Y)	\$P 04SEP HKGROM *C / R18SEPMADHKG*C #/ABA*
List 15 Alternatives	\$P 04SEP HKG ZRH /R21SEP1P# ALT15
Multiple routings (max 6)	

\$P 04SEP HKGZRH /R15SEP ZRHFRA /R7OCT LONBKK /R10OCT BKKHKG

Continuation entries	
Rebook Alternate 2	4PLIB2
Check Rules Alternative 3	4PLI*F3
Redisplay Low Fare Alternate Screen	\$P*

Power Quote is a method of obtaining fares for a proposed Domestic and/or International itinerary. (IATA area's 2 and 3 only)

Power Quote offers two ways to obtain fares either with manual entries 4I# or a template 4I.

Ensure to use Airport Code when price the itinerary in order to obtain a more accurate fare.

POWER QUOTE MANUAL OPTIONS**HELP 4IMAN**

The minimum amount of information required is a departure and arrival city. Options may be added to assist the system in finding the desired fare quote.

- Basic Entry **4I#HKGLHR**
- Travel Date **4I#HKG08OCTSIN**
- Specific Carrier **4I#HKG#CCXBKK#CTGHKG**
- Class of Service **4I#HKG#DFNRT#DYHKG#OCJL**
- Transit City **4I#HKGLHR-EDILHR-HKG#OCBA**
- Specific Carrier and Travel Date **4I#HKG18APR#CCAPEK24APR#CKAHKG**
- Mirror Return **4I#HKG20JAN#CMH#DMKUL#M**
- Specific PTC **4I#HKG#CMUPVG#CKAHKG#PADT/INF**

ENTRY: **4I#ZRHBKK#PADT/CNN**

RESPONSE:

```

>4I#ZRHBKK#PADT/CNN
FARES GUARANTEED AT TIME OF TICKETING ONLY
PASSENGER TYPE CODES - *ADT
  FARE BASIS      AMT*GBP*      MSG/INFO
1 Y              1585.40      CLS
2 C              1859.40      CLS
3 F              3167.40      CLS

RULES SCREEN >4IR( / PTC MENU >4IP( / QUOTE SCREEN >4IQ(
4IR OR 4IQ REQUIRE AN ITEM NUMBER - 4IP DOES NOT
>

```

The fare quote will display up to seven applicable fares. The multiple fare quote provides the option to access additional information regarding RULES, applicable PTCs and FARE QUOTES (fare information).

- Display Fare Rule by line number **4IR1**
- Display Fare Rule by segment number **4IN1**
- Display Fare Information Including Taxes **4IQ2**
- Display PTC Selection Menu **4IP**
- Display Tax Breakdown **4IT**
- Redisplay Multiple Fare Quotes **4IM**

ENTRY: **4IQ1**

RESPONSE: **Fare Information**

```

>4IQ1
>4I#ZRH BKK#PADT/CNN
FARES GUARANTEED AT TIME OF TICKETING ONLY
PASSENGER TYPE CODES - *ADT
  FARE BASIS          AMT*GBP*      MSG/INFO
1 Y                   1579.00      CLS
  CITY AL  FARE BASIS      NVB      NVA      BAGG  CLS
  ZRH  YY  Y
  BKK  VOID
FARE   CHF      3796.00
EQUIV  GBP      1579.00
TAX    GBP        6.40CH          0.00          0.00
TOTAL  GBP      1585.40
ZRH YY BKK 2225.94NUC2225.94END ROE1.705341YY

TO DISPLAY PRIMARY MENU TYPE 4IM AND ENTER >
    
```

ENTRY: **4IP**

RESPONSE: **Passenger type selection menu**

```

>4IP
PASSENGER TYPE CODE SELECTION MENU

          PASSENGER          SELECTION
          TYPE CODE *PTC*      ENTRY
          ALL                >4IP/ALL (
          ADT                >4IP/ADT (
          CNN                >4IP/CNN (

TO DISPLAY PRIMARY MENU TYPE 4IM AND ENTER>
    
```

Use the <TAB> key to select the Fare Information for the required PTC

AUTO PRICING OPTIONS
(4P* plus option to create a Ticketing Record)

HELP 4POPT
HELP 4P*

The applicable price will display on screen only, when a 4P type entry is used.

Normal Publish Fare :

- Basic entry (prices PNR without creating a ticketing record) **4P**
- Single segment select **4PS3**
- Multiple segment select **4PS1/2**
- Combine name/segment select **4PN2.1#S1**
- Segment select with no penalty fares **4PS1/4#FNP**
- Segment select with no Advance Purchase fares **4PS2/3#FNA**
- Segment select with no Instant Purchase fares **4PS4/5#FNI**
- Fare Basis override **4P - -YRT**
- Past Date Fare **4P#T01APR15**
- Validating Carrier **4P#CCX**

Private Fare :

- Private Fare **4PFSR.SR**
- Private Fare with Account Code **4PFSR#/@@ Acct Code.AC**
- Private Fare with specific Passenger Type as Name field **4PFSR.SR#@@PTC**

The applicable price will display on screen and the fare will be stored in a ticketing record when a **4P*** type entry is used.

- Price all passengers and segments and store in ticketing record) **4P***
- Price by segment and store in ticketing record **4P*S1/2**
- Price by PTC and store in ticketing record **4P*PCNN**
- Price by specific PTC only and store in ticketing record **4P*#@@PTC**
- Validating Carrier **4P*#CCX**
- Remove ENDORSEMENT box **4P*#NEB**
- Baggage Allowance Override **4P*-G*30K**

Note: Remember to End Transaction in order to store the Price to your PNR.

- Display stored ticketing record **4***
- Display Private Fare ticketing record **4****
- Delete a single ticketing record **4P*@**

LOW FARE FINDER**HELP 4PLF**

- Lowest available (price only, no rebook) **4PLF**
- Lowest available with Direct Access (price only, no rebook) **4PLF@**
- Lowest available with Direct Access (price and rebook) **4PLFB@**
- Lowest available (price on all available cabin) **4PLFC**
- Lowest possible (price only – availability will not be checked) **4PLFQ**

Note: Adding the @ key to Low Fare Finder basic entries and optional entries will ensure WORLDSPAN checks last seat availability for AccessPLUS airlines.

LOW FARE FINDER OPTIONS**HELP 4PLF**

- Segment select **4PLFS1/3**
- Non penalty fare **4PLFFNP**
- No advance purchase restriction **4PLFFNA**
- Passenger type code (CNN) **4PLFPCNN**

FARE RULE – FROM A PRICED ITINERARY**HELP 4PR**

- Display the fare components after 4P **4PR**
- Display the 1st fare component whole fare rule after 4PR **4PR-1@ALL**
- Display the 1st fare component Penalty rule **4PR-1@PEN**
- Display the 2nd fare component Min/Max Stay rule **4PR-2@MIN/MAX**
- Display the Adult's 1st fare component whole fare rule **4PRPADT-1@ALL**
- Display the Child's 2nd fare component Penalty rule **4PRPCNN-2@PEN**

Select Validating Carrier (4P*#CXX)

***** Fare and Tax may be difference when we select different Validating Carrier ******

Example 1 – Tax is difference when choosing different validating carrier

```

1P- 7URAHA
1.1CHAN/PETER.MR*ADT
1 CX 107B 10JUN SU HKGAKL HK1 2105 1155 #1/O $ E
2 LA 800B 11JUN MO AKLSCL HK1 1610 1140 /X $ E
3 LA 801B 20JUN WE SCLAKL HK1 2250 0400 #2/O $ E
4 CX 108B 22JUN FR AKLHKG HK1 1320 2100 /X $ E

>4P(
  PNR PRICED ON 23AUG FOR TKTG ON 23AUG
  * PRICING RULES VALIDATING CARRIER DEFAULT LA
  * SURCHARGE APPLIED *
  ** 10JUN DEPARTURE DATE/ 10JUN IS LAST DATE TO TICKET
  * FARE MAY CHANGE UNLESS TICKETED *

TICKET      BASE HKD              TX/FEE HKD          TKT TTL HKD
ADT01        30170                355                 30525
*TTL         30170                355                 30525

FBC ADT BEEFF754
ADT HKG CX X/AKL Q334.24LA SCL 1606.61LA X/AKL Q330.00CX HKG

```

```

>4P#CCX(
  PNR PRICED ON 23AUG FOR TKTG ON 23AUG
  * PRICING RULES VALIDATING CARRIER CX
  * SURCHARGE APPLIED *
  ** 10JUN DEPARTURE DATE/ 10JUN IS LAST DATE TO TICKET
  * FARE MAY CHANGE UNLESS TICKETED *

TICKET      BASE HKD              TX/FEE HKD          TKT TTL HKD
ADT01        30170                2448                32618
*TTL         30170                2448                32618

FBC ADT BEEFF754
ADT HKG CX X/AKL Q334.24LA SCL 1606.61LA X/AKL Q330.00CX HKG

```

Example 2 – Fare is difference when choosing different validating carrier

```
1P- 7URBMD
1.1CHAN/PETER.MR*ADT
1 OA 652U 10DEC SA ATHJMK HK1 0955 1035 /O $ E
2 OA 653U 15DEC TH JMKATH HK1 1100 1140 /O $ E
```

>4P(

```
PNR PRICED ON 23AUG FOR TKTG ON 23AUG
* VALID OA/OP FLIGHTS SHOWN
* PRICING RULES VALIDATING CARRIER DEFAULT OA @@@@
** 10DEC DEPARTURE DATE/ 10DEC IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *
1EUR/11.24000HKD
```

TICKET	BASE EUR	EV HKD	TX/FEE HKD	TKT TTL HKD
ADT01	86.00	970	570	1540
*TTL	86.00	970	570	1540

FBC ADT UNOA

>4P#CHR

```
4P#CHR
ER113 - NO FARE FOUND FOR CLASS OF SERVICE BOOKED
```

Private Fare (4P*FSR.SR)

- **In Fare Display (4F), add "SR" after the city pair, e.g. 4FHKGBKKS-CX**

```

4FHKGBKKS-CX SR FARES
//MPM-EH 1258//
HKGBK-CX 14MAY13 $$$ AI BI CA CI CZ EK ET EY HX JL KA KE KQ MH
MU OZ PG PK PR QR RA RJ SQ TG UL UO VN YY
ADD TAXES
* TICKETING FEE MAY APPLY - SEE >INFO TKT FEE (
LINE FARE RT FARE TRAVEL DATES TKT DTE RTG AP MIN/ BKG
NBR CODE OW HKD EFF DISC FST/LST NBR DT MAX CDE
1R N7HK R 1760 2MAR3 31DEC4 L31DEC 156 ## 2/ 7 N
2R S7HK R 2060 2MAR3 31DEC4 L31DEC 156 ## - / 7 S
3R V14HK R 2260 2MAR3 31DEC4 L31DEC 156 ## - / 14 V
4R L14HK R 2660 2MAR3 31DEC4 L31DEC 156 ## - / 14 L
5R N7HK R 3170 23FEB3 31DEC4 L31DEC 157 ## 2/ 7 N
6E M21HK R 3210 2MAR3 31DEC4 L31DEC 156 ## - / 21 M
7E K21HK R 3360 2MAR3 31DEC4 L31DEC 156 ## - / 21 K
8R S7HK R 3630 23FEB3 31DEC4 L31DEC 157 ## 2/ 7 S

```

- **For PNR pricing, use 4P*FSR.SR**

```

1P- N78ZPO
1.1TSANG/CHIUPING.MR*ADT
1 CX 755N 30MAY TH HKGBK HK1 0930 1125 /O $ SK E
2 CX 702N 02JUN SU BKKHKG HK1 1840 2235 /X $ SK E
P- 1.0XR-PETER
T- 1.T/
TKG FAX-NOT PRICED FARE TYPE EX

>4P*FSR(
PNR PRICED ON 14MAY FOR TKTG ON 14MAY - END TRANSACT TO STORE
* T5 NONEND/NONRERTE/NONREF/TERMS AND CONDITIONS APPLY
* PRICING RULES VALIDATING CARRIER DEFAULT CX
* SURCHARGE APPLIED *
* FARE SELECTED - SR
** 30MAY DEPARTURE DATE/ 30MAY IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

TICKET BASE HKD TX/FEE HKD TKT TTL HKD
ADT01 1800 735 2535
*TTL 1800 735 2535

FBC ADT N7HK
ADT HKG CX BKK Q4.25 113.45CX HKG113.45NUC231.15END ROE7.75614
CX
TX 120HK 187TS 428YR

BAGGAGE ALLOWANCE
ADT
CX HKGBK 20K
BAG 1 - CHGS MAY APPLY IF BAGS EXCEED TTL WT ALLOWANCE
BAG 2 - CHGS MAY APPLY IF BAGS EXCEED TTL WT ALLOWANCE
CARRY ON- CARRY ON DATA NOT AVAILABLE
MYTRIPANDMORE.COM/BAGGAGEDTAILSCX.BAGG

```

- Use 4** to display the net fare, commission, tour code

```

PNR PRICED ON 14MAY FOR TKTG ON 14MAY
* FARE SELECTED - SR
  TRIP VALUE DATA EXISTS
ADT 01 TTL-HKD      2535 BF-HKD      1800 TX1-      120HK
      TX2-      187TS      TX3-      428YR
      HKG CX      755 N      30MAY      930A OK N7HK      30MAY30MAY 20K
O BKK CX      702 N      02JUN      640P OK N7HK      02JUN02JUN 20K
      HKG
      TDTC- HKG0300FF500@IT
      HKG CX BKK Q4.25 113.45CX HKG
      113.45NUC231.15END ROE7.75614
      CX
NET      COMM-PCT      0.00      ☹☹☹
C.A.R.  VALUE CODE  IT HKG0300FF500      ☹☹☹

```

Reminder:

- ❖ No modification on ticket record is allowed when 4P*FSR is used
- ❖ Commission (#K) is not required when issued tickets as it were preset by airlines. Commission can be override by added -OK, e.g.#K5-OK
- ❖ Tour Code (#IT) is optional. If airlines filed a Tour Code on the fare, it will be shown on the fare calculation. If IT/BT Fare without tour code, please add #IT.@IT when issue ticket.

Normal Fare with multiple Passenger Type

1P- LURCI7
1.1CHAN/PETER.MR*ADT 2.1CHAN/MARY.MRS*ADT
3.1CHAN/CHILDREN.MSTR*C08 4.1CHAN/BABY*INF
1 TG 603M 10JUN SU HKGBKK HK3 0745 0925 /O \$ E
2 TG 602M 20JUN WE BKKHKG HK3 1845 2230 /O \$ E
P- 1.0XR HKG 2868 3377 PILOT TRAVEL / PETER
T- 1.T/
TKG FAX-NOT PRICED FARE TYPE EX
G- 1.SSRINF TTGKK1HKGBKK0603M10JUN- 1.1 .CHAN/BABY 10OCT10
2.SSRINF TTGKK1BKKHKG0602M20JUN- 1.1 .CHAN/BABY 10OCT10

>4P*

4P* (
PNR PRICED ON 23AUG FOR TKTG ON 23AUG - END TRANSACT TO STORE
NON-ADT PTC FARES ARE SUBJECT TO RESTRICTIONS - VERIFY RULES
* PRICING RULES VALIDATING CARRIER DEFAULT TG
* SURCHARGE APPLIED *
** 10JUN DEPARTURE DATE/ 10JUN IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

TICKET	BASE HKD	TX/FEE HKD	TKT TTL HKD
ADT02	4600	736	5336
CNN01	3460	616	4076
INF01	490	430	920
*TTL	13150	2518	15668

FBC ADT MEE21
CNN MEE21/CH25
INF MEE21/IN90
ADT HKG TG BKK Q4.24 293.04TG HKG 293.04NUC590.32END ROE7.78031
TG
TX 120HK 186TS 430YQ
CNN HKG TG BKK Q4.24 219.78TG HKG 219.78NUC443.80END ROE7.78031
TG
TX 0HK 186TS 430YQ
INF HKG TG BKK Q4.24 29.30TG HKG 29.30NUC62.84END ROE7.78031TG
TX 0HK 0TS 430YQ

>ER

Issue Ticket by Name Select

Issue Adult ticket

> EZEL#CTG#N1.1/2.1 #K5 # \$MS/INVAGT #ERTHIS IS AN ADULF FARE

Issue Child ticket

> EZEL#CTG #N3.1 #K5 # \$MS/INVAGT #ERTHIS IS A CHILD FARE

Issue Infant ticket

> EZEL#CTG #N4.1 #K5 # \$MS/INVAGT #ERTHIS IS AN INFANT FARE

Begin entries with **4P** to display an Agent Assisted Price

Begin entries with **4P*** to store Agent Assisted Price (completed PNRs only)

**** This pricing is mostly used when issue net tickets requiring fare basis override**

- Fare Rule override on all Segments, by specific Fare Basis **4P*- - QHXAP#NR**
- Fare Rule override on separate segments with different Fare Basis **4P*-S1-LLXAN#S2-LLWAN#NR**
- Fare Rule override on separate segments with side trips on different Fare Basis **4P*-S1/4-BE120**S2/3-QXAP21#NR**
- Fare Rule override on different PTC, segment and side trip **4P*-PADT#S1/3-VX14**S2-Y#NR**
- Fare Rule override with fixed date on different PTC, segment and side trip **4P*-PADT#S1/2-KOP**S3/4-S2#NRV**

Manual Pricing - Rate Desk Pricing (4/R)

Entering Into Ticketing Mode	4/R 4/R-S2/3 4/R-PADT
Stopover	4/X
> no transit point	4/X-0
> transit at Sector 2 and 4	4/X-2/4
Segment Data (Fare Basis, NVA/NVB, Bag)	4/S-
	4/S-1-BEE6M # NV / 20OCT14 # *20K Fare Basis Validity Baggage Segment no.
	4/S-2/3-BEE6M # NV10OCT14/20OCT14 # *2PC
❖ segment validity till next year	4/S-2/3-BEE6M # NV / 01JAN15 # *2PC
❖ segment with no baggage	4/S-1-BEE6M # NV / 01JAN15
❖ A = Valid on Flt Date Shown	4/S-4-BEE6M/CH25 # A # *30K
Fare Calculation (max. 240 characters)	4/L-
Maximum 8 Lines, including all XT Tax breakdown ** @, *, %, & character is not allowed	4/L-HKG KA HGH Q4.24 203.35/-SHA KA HKG 225.23NUC432.82END ROE7.76975 / MIN/MAX 0- 90D/NOT VLD ON KA1000-1102/1105 -1112/1115- 1194/1197-1999 OPERATED BY CA/NOT VLD ON KA5000-5099/5300-5399
IT fare - use END // to separate fare calculation and free format text	4/L-HKG CO X/NYC CO FLL CO X/NYC CO HKG END // OB NOT VLD13JUL-2SEP/14-24DEC /AFT31DEC7/TKT VLD3M/IB TPAC MON-THU/SUBJ TO WEEKEND SUR CHRG WEEKEND HK2500W/ONCE TRVL CHNG/RBKG USD100
Fare Data (Base Fare and Taxes)	
❖ Base Fare	4/BNHKD1000 #XHK120 #XYQ106 #XXF34 LAX4.5 #X = Tax Face Value
❖ International Fare (SOTO)	4/IFUSD100 #EVHKD780 #XUS100 #XXF34LAX4.5
❖ Reissue with additional payment (Total included Fare and Tax)	4/RFHKD200 #EVHKD #XHK120PD #XYQ106 #AHKD106A Add Pay Amt New Tax PD = Paid Tax Equiv.HKD New Face Value
❖ Reissue in foreign currency	4/RFUSD1000 #EVHKD #XHK120PD #AHKD200A
❖ Reissue (no extra payment)	4/RFHKD200 #EVHKD#XHK120#XYQ106PD #ANOADC
Origin / Destination (for reissue only)	4/ODHKGHKG
Review Ticket Image	4*T
Save Ticket Data	4/

Remember to 4/ and ER after you finished the Ticket Record

Ticket Record Modification (4/@R)

Entering Into Ticketing Mode 4/@R
4/@R-TR1

Stopover
 > no transit point 4/X-0
 > transit at Sector 2 and 4 4/X-2/4

Segment Data (Fare Basis, NVA/NVB, Bag)
 4/S1-ADT-YEE2M#NV/10OCT#*20K
 4/S1-CNN-1/2-YEE2M#A#*2PC
 4/S2-ADT-YEE2M#NV/10OCT#*20K

Fare Calculation
 4/L-ADT- fare calculation
 4/L-CNN- fare calculation
 4/L-INF- fare calculation

Fare Data (Base Fare and Taxes)
 ➤ Base Fare 4/BN-ADT-HKD1000#XHK120#XCN113
 ➤ International Fare (SOTO) 4/IF-CNN-USD1000#EVHKD7800#XUS100...
 ➤ Reissue 4/RF-SRC-HKD1000#EVHKD#XHK120PD#AHKD100A

- ❖ Passenger Type Code, such as ADT, CNN..etc must be used when modify the ticket record.
- ❖ Remember to include XT tax on the fare calculation when you use 4/L-ADT.
- ❖ Any changes on Ticket Record will make the AUTO-PRICE changes to MANUALLY PRICED.
- ❖ After update the Ticket Record, ensure 4* to check the fare calculation does not exceed 8 lines and XT tax included.

ADT 01 TTL-HKD	7845	BF-HKD	5140	TX1-	2184XT
		TX2-	120HK	TX3-	401AU
HKG QF	128 Q	29JUN	805P OK	QHKAU	29JUN29JUN 30K
O SYD QF	431 N	07JUL	1200N OK	NWALKHK	07JUL07JUL 30K
O MEL QF	29 Q	13JUL	935A OK	QHKAU	13JUL13JUL 30K
HKG					
HKG QF SYD Q	4.25	302.16	QF MEL		1
52.83	QF	HKG302.16	NUC661.40		2
ENDROE	7.76074	QF OB	VLD31MAR-		3
02JUL/04AUG-19DEC/27-31DEC	14.				4
REBK/RTE HKD800PET TRANX.NO					5
SHOW CHRG HKD1000PER TKT					6
PLUS REBK FEE XT57 QR72WG					7
321WY 1734YQ					8

Remember to 4/ and ER after you finished the Ticket Record

Ticket Record

Ticket records provide the ability to prestore pricing and fare data in order to issue documents for more than one trip per PNR. The ticket record is used during document production.

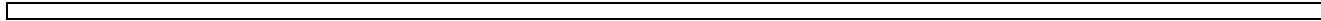
- Create Ticket Record by Auto Pricing **4P*-S1/2#TR**
- Create Ticket Record by Agent Assist Pricing **4P*-PADT#S1/2-YEE2M#NR#TR**
- Create Ticket Record by Rate Desk Pricing **4/R-PADT#TR**

- Display Ticket Record 1 **4*TR1**

- Delete Ticket Record 1 **4-TR@1**
- Delete all stored Ticket Record **4-TR@ALL**

Net Ticket with Multiple Passenger Type (Multiple Ticket Record)

1P- LURC73
1.1CHAN/PETER.MR*ADT 2.1CHAN/MARY.MRS*ADT
3.1CHAN/CHILDREN.MSTR*C08
1 CI 614X 10JUN SU HKGTPE HK3 1535 1715 /O \$ E
2 CI 923X 14JUN TH TPEHKG HK3 1820 2005 /O \$ E



ADULT TICKET

>4P*-PADT#S1/2-YEE2M#NR#TR(

>4P*-PADT#S1/2-YEE2M#NR#TR(
PNR PRICED ON 23AUG FOR TKTG ON 23AUG - END TRANSACT TO STORE
* PRICING RULES VALIDATING CARRIER DEFAULT CI
* SURCHARGE APPLIED *
** 10JUN DEPARTURE DATE/ 10JUN IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

TICKET	BASE HKD	TX/FEE HKD	TKT TTL HKD
ADT02	3370	632	4002
*TTL	6740	1264	8004

FBC ADT YEE2M
ADT HKG CI TPE Q4.24 214.00CI HKG 214.00NUC432.24END ROE7.78031

>ER

>4/@R-TR1

R-OK ENTR @ DATA LADR FORMAT HORZ

>4/S1-ADT- YEE2M#NV/10JUL14#*20K

S-OK @ COMPLETE

>4/S2-ADT- YEE2M#NV12JUN14/10JUL14#*20K

S-OK @ COMPLETE

**>4/L-ADT- HKG CI TPE Q4.25 214.00CI HKG 214.00NUC432.24END ROE7.78031 REBOOK FEE
HKD500/EQUV APPLIED MIN2/MAX 1 MTH**

>4/

>ER

CHILD TICKET

>4P*-PCNN#S1/2-YEE2M#NR#TR(

>4P*-PCNN#S1/2-YEE2M#NR#TR(

PNR PRICED ON 23AUG FOR TKTG ON 23AUG - END TRANSACT TO STORE
NON-ADT PTC FARES ARE SUBJECT TO RESTRICTIONS - VERIFY RULES
* PRICING RULES VALIDATING CARRIER DEFAULT CI
* SURCHARGE APPLIED *
** 10JUN DEPARTURE DATE/ 10JUN IS LAST DATE TO TICKET
* FARE MAY CHANGE UNLESS TICKETED *

TICKET	BASE HKD	TX/FEE HKD	TKT TTL HKD
CNN01	2530	512	3042
*TTL	2530	512	3042

FBC CNN YEE2M/CH25

CNN HKG CI TPE Q4.24 160.46CI HKG 160.46NUC325.16END ROE7.78031
CI

>ER

>4/@R-TR2

>4/S1-CNN- YEE2M/CH25#NV/10JUL14#*20K

>4/S2-CNN- YEE2M/CH25#NV02JUN14/10JUL14#*20K

>4/L-CNN- HKG CI TPE Q4.25 160.46CI HKG 160.46NUC325.16END ROE7.78031 REBOOK FEE
HKD500/EQUV APPLIED MIN2/MAX 1 MTH

L-OK WARNING LADR LTH 184 LINE CT 8 @ COMPLETE

>4/

/-OK PNR PRICED - END TRANSACTION TO STORE

>ER

>4*

TR-	1.	4/@R#TR	1P/0XR/PC
		TKG FAX-MANUALLY PRICED	
TR-	2.	4/@R#TR	1P/0XR/PC
		TKG FAX-MANUALLY PRICED	

Input 4-DI for E-ticket itinerary issuing.

> 4-DI#*IX#HVD#DR#RL#FT#TC#SI-

Issue Ticket by Name Select

Issue Adult ticket

> EZEL #N1.1/2.1 #CCI #KN0 #S\$MS/INVAGT #NN1600 #ERVLD ON FLT DATE SHWN NONENDOR
NONRERTE NONREFUND #ITHKG23456 #TR1

Issue Child ticket

EZEL #N3.1 #CCI #KN0 #S\$MS/INVAGT #NN1180 #ERVLD ON FLT DATE SHWN NONENDOR
NONRERTE NONREFUND #ITHKG23456 #TR2

Multiple Fare Basis on Net Fare ticket (Multiple Ticket Record)

1P- MWN4CO
1.1CHAN/PETER.MR*ADT 2.1CHAN/SIULING.MISS*C08
1 CX 161L 01JAN SU HKGSYD HK2 2125 0940 #1/O \$ E
2 QF1271L 02JAN MO SYDHBA HK2 1230 1420 /X \$ E
3 QF1020L 08JAN SU HBASYD HK2 1040 1225 /O \$ E
4 CX 100L 08JAN SU SYDHKG HK2 1540 2200 /X \$ E

ADULT

4P*-S1/4-KKEE1YS2/3-Y#NR**

PNR PRICED ON 22FEB FOR TKTG ON 22FEB BY AGT-PC/0XR
TRIP VALUE DATA EXISTS

ADT 01 TTL-HKD 25815 BF-HKD 23420 TX1- 1904XT
TX2- 120HK TX3- 371AU
HKG CX 161 L 01JAN 925P OK KKEE1Y 20K
O SYD QF 1071 L 02JAN 1230P OK Y 20K
O HBA QF 1020 L 08JAN 1040A OK Y 20K
O SYD CX 100 L 08JAN 340P OK KKEE1Y 20K
HKG
HKG CX SYD Q4.24 928.15QF HBA
577.05QF SYD 577.05CX HKG
928.15NUC3014.64END ROE7.76809
CX XT122QR24WG404WY1354YR

CHILD

4P*-PCNN#S1/4-KKEE1YS2/3-Y#NR**

4P*-PCNN#S1/4-KKEE1Y**S2/3-Y#NR
PNR PRICED ON 22FEB FOR TKTG ON 22FEB BY AGT-PC/0XR
TRIP VALUE DATA EXISTS

CNN 01 TTL-HKD 19924 BF-HKD 18020 TX1- 1758XT
TX2- 122QR TX3- 24WG
HKG CX 161 L 01JAN 925P OK KKEE1Y/CH25 20K
O SYD QF 1019 L 02JAN 1230P OK Y/CH20 20K
O HBA QF 1020 L 08JAN 1040A OK Y/CH20 20K
O SYD CX 100 L 08JAN 340P OK KKEE1Y/CH25 20K
HKG
HKG CX SYD Q4.24 696.11QF HBA
461.63QF SYD 461.63CX HKG
696.11NUC2319.72END ROE7.76809
CX XT404WY1354YR

Electronic Ticketing

➤ **Issue E-TKT**

- **EZEL**

➤ **Itinerary Receipt format setting**

- **4-DI#*IX#HVD#DR#RL#FT#TC#JTX#SI-**

➤ **Display E-ticket no.**

- ***ETA**

➤ **Display E-Ticket Record**

- **ETR1 (with PNR)**
- **ETR1609722292214 (without PNR)**

➤ **Airlines Electronic Ticket Information page**

INFO ET CX0

➤ **ETKT carrier in Worldspan (INFO ETPOS)**

HONG KONG AA AB AC AE AF AI AM AR AT AV AY AZ BA BE BI BP BR
BT B2 CA CI CX CZ DL DT EK ET EY FI FJ FM GA GF G3
HA HM HR HU HX HY IC IG JJ JL JP KA KC KE KL KQ LA
LH LW LX LY MF MH MK MU NH NZ OM OS OU OZ O8 PC PG
PR PX QF QR RJ SA SB SK SQ SU SV SW S7 TG TK TM TP
TU TX UA UL UN US UX VN VS VT WY W2 YO ZH ZI 3U 9B
9W

Electronic Ticket Record (ETR)

```
1.1WONG/YINWA*ADT
 1 CX 293M 25MAY TU HKGFCO HK1 2355 0630 #1 O $ SK E
 2 CX 292M 05JUN SA FCOHKG HK1 1245 0635 #1 O $ SK E
P- 1.SID HKG0000 0000 XXXXX TRAVEL C O XXXX
T- 1.T 25MAY1132 1P SID DO*E1609722270172 I000000
TKG FAX-MANUALLY PRICED FARE TYPE EX
*** DI ITEMS EXIST ***
G- 1.OSI YY 0000 0000 XXXXX TRAVEL C O XXXX
 2.SSRADTK1PADV TKT NBR TO CX BY 24MAY OR SUBJECT TO CANCEL
 3.SSRFQTVCXHK CX1021067346- 1.1
 6.SSRADTK1PADV TKT NBR TO CX BY 25MAY OR SUBJECT TO CANCEL
 7.SSRTKNMCXHK1HKGFCO293M25MAY- 1.1 .16097222701722
 8.SSRTKNMCXHK1FCOHKG0292M05JUN- 1.1 .16097222701722
M- 1.DKN009662
**** ITEMS SUPPRESSED **** DH ETA S DR
```

Display the ETKT issued by *ETA

```
ETA- ELECTRONIC TICKET ACKNOWLEDGEMENT AUTHORIZATION
 1.CX I 25MAY04 113244 ETR 1609722270172 - WONG YINWA
```

Display the ETR by the following:

- By *ETA line number **ETR 1**
- By Name Select **ETR # N1.1**
- By Ticket Number **ETR 0061234567890**

>ETR

```
>ETR 1.ELECTRONIC TICKET DOCUMENT NUMBER (1609722270172)

      2.VALIDATING AIRLINE(160)
        FREQUENT TRVL NBR (           ) DATE OF FLT(           )
-OR- AIRLINE CONFO      (           )

      3.VALIDATING AIRLINE(160) DATE OF FLIGHT (           )
LAST NAME (WONG                               )
FIRST NAME (YINWA                             )
  A. ORIGIN CITY(           )DESTINATION CITY(           ) FLIGHT NBR(           )
-OR-  B. CREDIT CARD CODE (           ) NUMBER(           )
-OR-  C. TELEPHONE NUMBER (           )

TICKET 1609722270172   WONG YINWA           OEL3RF 1P SID 1330000
CPN FROM TO FLT      DATE      FBC           STATUS
1   HKGFCO  CX293    25MAY04  BLEE6M      USED
2   FCOHKG  CX292    05JUN04  BLEE6M      OPEN FOR USE

>ETR VIEW TICKET DATA           ( )
>ETR DISPLAY HISTORY             ( )
>ETR VOID ELECTRONIC TICKET      ( )
>ELECTRONIC REFUND AUTHORIZATION REQUEST ( )
>
```

>ETR VIEW TICKET DATA

(X)

TKT NBR: 1609722270172 NAME:WONG YINWA
ORIG DEST: HKG HKG NBR OF TKTS ISSUED: 1 TTL NBR OF SEGS: 02

CP N	FRM	TO	A L	FLT	COS	DATE	TIME	ST	FBC		S
01-O	HKG	FCO	CX		293 M	25MAY04	1155P	OK	BLEE6M		
									NV 25MAY 25MAY		B
02-O	FCO	HKG	CX		292 M	05JUN04	1245P	OK	BLEE6M		
									NV 05JUN 05JUN		I

ENDORSEMENT FARE CALCULATION

ER:VLD FLT DTE SHOWN REBOOK FEEHKD1000 EQUIV.APPLIED E TKT

FARE CALCULATION: FARE CALC INDICATOR: 5
HKG CX ROM Q4.23 935.74CX HKG935.74NUC1875.71END ROE7.79062CX)>
ONEND NONRERTE NONREFUND MIN 2 MAX 21DAYS EX HKG VLD 25MAY-17JUN
N 13 SEP-31OCT04 VLD ON CX ONLY XT 88IT 18VT

FARE BREAKDOWN FOP TOUR CODE

TKT FARE DATA		*AUDITOR*	
BASE:HKD	14620	BASE:HKD	14620
TAX: HK	120	TAX: HK	120
TAX: EX	20	TAX: EX	20
TAX: XT	106	TAX: XT	106
TTL:HKD	14866	TTL:HKD	14866

FOP:MS
INVAGT)>

TOUR CODE: HKG8046 F38

PSGR INFORMATION

NAME:WONG YINWA
FA: 1P XXXXXX
FQTV:1021067346

FA: CX HDVVG

MISCELLANEOUS

TICKETING AGT ID:DO SID:SID
DATE:25MAY04 IATA NBR:1330000 SALE INDICATOR:SITI
NAME PLACE OF ISSUE:KOWLOON HK
LTS

FREE BAG:20K
STATISTICAL CODE:I TKT MODE INDICATION:

TICKETING AGT ID:DO SID:SID
DATE:25MAY04 IATA NBR:1330000 SALE INDICATOR:SITI
NAME PLACE OF ISSUE:KOWLOON HK
LTS

FREE BAG:20K
STATISTICAL CODE:I TKT MODE INDICATION:

ORIGINAL PRC DATE:

>ETR DISPLAY HISTORY

(X)

TICKET 1609722270172	WONG YINWA	1P SID 1330000
CPN FROM TO FLT	DATE FBC	STATUS SAC
1 HKGFCO CX293	25MAY06	USED
25MAY06 1132Z	1P HKG DO	USED
2 FCOHKG CX292	05JUN06	OPEN
25MAY06 1132Z	1P HKG DO	OPEN

Electronic Ticket Revalidation

1P- 4D79L8

1.1CHAN/PETER.MR*ADT

```

1 EK 381E 24OCT FR HKGDXB HK1 0035 0435 /O $ J01 E
2 EK 1E 24OCT FR DXBLHR HK1 0745 1215 /X $ J01 E
3 EK 2E 10NOV MO LHRDXB HK1 1335 0035 #1/O $ J02 E
4 EK 382E 11NOV TU DXBHKG HK1 0255 1430 /X $ J02 E
  
```

- **Display the ETR, put a “X” at the ETR REVALIDATION**

```

)>*ETA
ETA- ELECTRONIC TICKET ACKNOWLEDGEMENT/AUTHORIZATION
  1.EK I 13MAY14 105752 ETR 1769010094159 - CHAN/PETER.MR

>ETR1
TICKET 1769010094159 CHAN/PETERMR 4D79L8/1P/0XR 9985835
CPN FROM/TO FLT DATE FBC STATUS
1 HKGDXB EK0381 24OCT14 ELRTHK1 OPEN FOR USE
2 DXBLHR EK0001 24OCT14 ELRTHK1 OPEN FOR USE
3 LHRDXB EK0002 30OCT14 ELRTHK1 OPEN FOR USE
4 DXBHKG EK0382 31OCT14 ELRTHK1 OPEN FOR USE

>ETR VIEW TICKET DATA ( )
>ETR VOID ELECTRONIC TICKET ( )
>ELECTRONIC REFUND AUTHORIZATION REQUEST ( )
>ETR REVALIDATION (X)
  
```

- **Select PNR segment for Revalidation, then press “P” and ENTER on the Action Box**

```

REVALIDATION
CURRENTLY VIEWING 001 OF 001
TICKET E1769010094159 CHAN/PETERMR / /0XR 9985835
CPN FROM/TO FLT DATE FBC PNR SEGMENT:
>VIEW
1 HKG DXB EK0381 24OCT14 ELRTHK1 ( )
  NVA (.....) NVB (.....)
2 DXB LHR EK0001 24OCT14 ELRTHK1 ( )
  NVA (.....) NVB (.....)
3 LHR DXB EK0002 30OCT14 ELRTHK1 (3)
  NVA (.....) NVB (24OCT15)
4 DXB HKG EK0382 31OCT14 ELRTHK1 ( )
  NVA (.....) NVB (.....)
ACTION (P) MU/MD/MT/MB P/PROCESS H/HELP E/EXIT
>
REVALIDATION PROCESSED
>
  
```

- **Display the ETR again, e-ticket should be updated**

```

)>*ETA
ETA- ELECTRONIC TICKET ACKNOWLEDGEMENT/AUTHORIZATION
  1.EK   I 11MAY15 105752 ETR 1769010094159 - CHAN/PETER.MR
  2.EK   RV 13MAY15 110643 ETR 1769010094159 - CHAN/PETER.MR

>ETR2
TICKET 1769010094159   CHAN/PETERMR           4D79L8/1P/0XR 9985835
CPN FROM/TO FLT      DATE      FBC           STATUS
1   HKGDXB  EK0381  24OCT15  ELRTHK1      OPEN FOR USE
2   DXBLHR  EK0001  24OCT15  ELRTHK1      OPEN FOR USE
3   LHRDXB  EK0002  10NOV15  ELRTHK1      OPEN FOR USE
4   DXBHKG  EK0382  31OCT15  ELRTHK1      OPEN FOR USE

>ETR VIEW TICKET DATA           ( )
>ETR VOID ELECTRONIC TICKET      ( )
>ELECTRONIC REFUND AUTHORIZATION REQUEST ( )
>ETR REVALIDATION                ( )
>

```

- **After finishing the 1st segment revalidation, repeat the same process for 2nd segment. For some airlines, you can revalidate more than one segment on one transaction.**

NOTE :

- Some airlines can revalidate the e-ticket through system after date changes, please check INFO ET .
- Some airlines can revalidate only one segment per transaction, such as EK.
- Some airlines may require to provide the NVB/NVA date.
- Please consult airlines whether “system revalidation” is allowed before you make any revalidation action.

Document History

- **A transaction history record attached to the PNR that stores information associated with each ticket and MCO issued.**

```
1P- 2JQ65W
1.1CHAN WAIYIN.EDMOND.MR*ADT
1 MU 726M 14JUL FR HKGPVG HK1 0935 1155 O $
2 MU 581Q 14JUL FR PVGYVR HK1 1450 1030 O $
3 MU 582Q 05AUG SA YVRPVG HK1 1450 1755 #1 O $
4 MU 725M 06AUG SU PVGHKG HK1 2000 2220 O $
P- 1.H6Y HKG2000 3223 XXXX INTERNATIONAL TRAVEL PETER
T- 1.T 20JUN1023 1P XXX ZL*7814869197537
TKG FAX-MANUALLY PRICED FARE TYPE EX
*** DI ITEMS EXIST ***
```

- **>*DH**

```
1 20JUN1023 1P EO7 ZL*7814869197537
CHAN WAIYIN.EDMOND.MR*ADT
2 20JUN1015 1P EO7 ZL*7814869197536
CHAN WAIYIN.EDMOND.MR*ADT
```

- **>*DH2**

```
2 20JUN1015 1P EO7 ZL*7814869197536
CHAN WAIYIN.EDMOND.MR*ADT
**DOCUMENT COMMANDS**
EZ EZT#CMU#ERNONEND NONRER ONE FREE S O IN SHA EXTRA S O
CHRG HKD500#ITHKG06137A#KN0#NN5969#$MS INVAGT
AGENT EZT
4P 4 @R
FARE STORED ON 20JUN 1013 BY ZL EO7
SELECTED PRICING CARRIER -MU
**DOCUMENT**
VOIDED 20JUN1023 1P EO7 ZL
FOP MS*INVAGT-HKD5969
ENDOR NONEND NONRER ONE FREE S O IN SHA EXTRA S O CHRG
HKD500
TOUR HKG06137A
FARE HKD22100 HK120 CA121 XT1195 HKD23536 Y Y Y Y
FCALC HKG MU SHA Q4.25 2MU YVR 1344.23 MU SHA MU HKG 1344.
23 NUC2847.31END ROE7.76114 MU REFUND WITHIN 1
MONTH AFTER TICKET EXPIRED OUTBOUND TRVL NOT VALID
BTW 15JUL-31 AUG06 TKT VLD 0-3MTHS NO PARTIAL REFUND
TTN SSR TKNA MU
SCN SUPPRESSED A 1331192
7473804851 T 1331192
7473804852-855 F 1331192
7473804856 P 1331192
```


Other Useful Functions

Remove Ticket Deadline Field **7@T/**

Itinerary Creation Date Time ***IBT**

Amend Passenger Type Code **-1@/*STU**

PNR Creation Date **Inside PNR**
> *H
 check the line 3

```
R-1P P
PRG DTE-03FEB15
0XR GS PC 0909Z 22FEB14
```

Release PNR to console agent **5-CP-SID**
SID = pseudo city code

Input FOID for ETKT **3SSR FOID MU HK1/PP HK H123456 – 1.1**

Input Infant Age **3SAN1.1 INFT – 2.1/10JUL11**

Input Passport Detail ***PSI**

Ticketing Agreement **4G/TA*BA-AA-E**
E-ticket

Ticket Quota **4G/ATG**
ticket limit
4G/ATG-M
EMD limit

Reprint E-tkt Receipt on web <http://mytripandmore.com>

Reprint E-tkt Receipt on host Inside PNR
>*DH
>*DUP*DH1/OP-printer address

Daily Sales Report **DD**
DD*10OCT

Daily Void Report **DDN**
DDN*11OCT

Reprint Agency Coupon	DDRPT1 <i>Within the same sale period and unvoided ticket</i>
Reprint Credit Card Charge Form	DDRPC1 <i>Within the same sale period and unvoided ticket</i>
Retransmit Back Office Interface	DDRD1
Void Ticket	DDV1602345678901 DDV1#N1.1 (name select) <i>Within the same ticket date</i>
Void Reissue Ticket	DDER1602345678901 <i>valid on same day ETKT reissue transaction</i> <i>** NOT all airlines support this function**</i>
Print Queue Handling	JZXMSG DQ printer no. e.g. JZXMSG DQ D38227 <i>display print queue</i>

~ END ~

Worldspan Helpdesk

Tel : 28681177

SKYPE : helpdesk@tictas.com

Monday to Friday – 09:00 to 18:30

Saturday – 09:00 to 13:30

Sunday and Public Holidays – Closed